

## Lesson 15: Cellphone Bill

Hi! How are you today?

Today's lesson is about "**Cellphone Bill.**"

Have fun learning English!

### Warm-up | Useful Expressions

---

**Directions:** Listen and repeat.

- **out of hand** - out of control
- **keep in touch with** - to stay in contact with
- **local calls** - a telephone calls made within the local calling area
- **policy** - a set of ideas or rules (in a company, organization, government) that all members follow
- **extra cost** - additional cost, which is not included in the bill
- **acknowledge** – to accept or admit the truth of something

## Activity 1 | Dialogue 1

---

**Directions:** Read the dialogue aloud with your teacher.

*Manager called an employee to tell something.*

**Manager** : I need to talk to you about something.

**Employee** : What is it about, Sir?

**Manager** : Your cellphone bill has been increasing recently. It's getting **out of hand**.

**Employee** : I've been meaning to talk to you about that. I'm very sorry.

**Manager** : You know that our **policy** is to use it for **local calls** only.

**Employee** : I do, but I needed to **keep in touch with** my family because my father was ill. Please be assured that I will cover the **extra costs**.

**Manager** : Okay, I will. Thank you for **acknowledging** it anyway.

**Check your understanding:** Answer the following questions.

1. Why did the manager need to talk to the employee?
2. What is the company policy about using company cellphones?
3. Why did the employee make too many phone calls?
4. How did the employee resolve the problem?

## Activity 2 | Dialogue 2

---

**Directions:** Complete the dialogue by filling the blanks.

**Manager:** I \_\_\_\_\_ about something.

**Employee:** What is it about, Sir?

**Manager:** Your transportation fee has been increasing recently. It's getting \_\_\_\_\_.

**Employee:** I admit it. I'm very sorry.

**Manager:** Our \_\_\_\_\_ is not to use the bullet train for transportation.

**Employee:** I know. I needed to rush to my hometown as fast as possible. I received a text about my father's illness, and I couldn't \_\_\_\_\_ my family because of the phone trouble.

**Manager:** Okay. But never do it again.

### Activity 3 | Free Conversation

---

**Directions:** Take turns with your teacher in answering the questions

1. Do you have a company cell phone?
2. How do you manage your cell phone usage?
3. Do you think cell phones make life easier? Why or why not?
4. Can you make it through the day without your cell phone?
5. What do you think about texting? What are the advantages and disadvantages of texting?