

Lesson 31: Making and Accepting an Apology

Hi! How are you today?

Today's lesson is about "*Making and Accepting an Apology.*"

Have fun learning English!

Warm-up | Useful Expressions

Directions: Listen and repeat.

Making an Apology

- I'm sorry.
- I'm very sorry.
- Excuse me.
- Pardon me.
- I apologize to you.
- I want to apologize for...

Accepting an Apology

- That's all right.
- Never mind.
- Don't worry about it.
- It doesn't matter.
- I understand.

Activity 1 | Dialogue

Directions: Read the dialogue aloud with your teacher.

Sharon is trying to apologize to Liz for her rude behavior.

Sharon: Liz, do you have time to talk with me?

Liz: Well, I'm finishing up a report right now but I will be done in a minute. What is it about?

Sharon: Liz, **I want to apologize** for the way I spoke to you the other day.

Liz: **It's okay. I understand.**

Sharon: I felt so bad about it. I've been having a hard time lately, but that's no excuse. **I'm very sorry.**

Liz: **That's quite all right.** It could happen to anyone.

Sharon: I promise to behave properly next time.

Liz: **No worries.** I just hope you'll keep your temper from now on.

Sharon: Thank you for understanding. I promise it won't happen again.

Check your understanding: Answer the following questions.

1. Why did Sharon apologize to Liz?
2. Did Liz accept Sharon's apology? How?
3. What did Sharon promise to Liz?

Activity 2| Role Play

Directions: Have a role play with your teacher in the following situation.

Situation

You accidentally stepped on your colleague's mobile phone and damaged it: Apologize, give an explanation and promise that you will be more careful.

Activity 3 | Free Conversation

Directions: Take turns with your teacher in answering the questions

1. Do you find it difficult to apologize to somebody? Why or why not?
2. Do you get upset when somebody doesn't apologize to you?
3. Why do you think apologizing is important in maintaining good rapport?
4. Have you been in a situation that obliged you to apologize?
5. Have you ever apologized to somebody even if it was not your failure?