

## Airport 02: Missing Baggage

Hi! How are you today?

Today's lesson is about "*Missing Baggage.*"

Let's make learning English fun!

### Airport 02: Missing Baggage

#### Exercise 1 | Vocabulary and Expressions (Vocabulary and Expressions)

**Directions:** Listen and repeat.

(Directions: Listen and repeat.)

Vocabulary and Expressions	Meaning
How may I help you?	How may I help you?
I can't find my baggage.	I can't find my baggage.
My baggage seems to be missing.	My baggage seems to be missing.
May I see your baggage claim tag?	May I see your baggage claim tag?
I'm sorry for the inconvenience.	I'm sorry for the inconvenience.
Thank you for your help.	Thank you for your help.

## Exercise 2 | Dialogue (Dialogue)

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**Directions:** Read the dialogue aloud with your teacher.

(**Directions:** Read the dialogue aloud with your teacher.)

*Scene: Mr. Thomas is at a baggage claim area, looking for his bag.*

**Airport officer:** Good morning! **How may I help you?**

**Mr. Thomas:** **My baggage is missing.** I can't find it!

**Airport officer:** **May I see your baggage claim tag?**

**Mr. Thomas:** Here it is.

**Airport officer:** All right. What kind of suitcase is it?

**Mr. Thomas:** It's a big, blue suitcase with a yellow name tag on it.

**Airport officer:** I'll make sure you'll have it as soon as we find it. **I'm sorry for the inconvenience.**

**Mr. Thomas:** **Thank you for your help.** I'll be waiting at the lounge.

### Exercise 3 | Filling the Blanks (Filling the Blanks)

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**Directions:** Fill in the blanks below. Have a role play with your teacher.

(Directions: Fill in the blanks below. Have a role play with your teacher.)

*Scene: A passenger is at a baggage claim area, looking for his bag.*

**Airport officer:** How may I \_\_\_\_\_ you?

**Passenger:** My baggage is \_\_\_\_\_. I can't find it!

**Airport officer:** May I see your baggage claim \_\_\_\_\_?

**Passenger:** \_\_\_\_\_ it is. It is a black suitcase.

**Airport officer:** Could you describe your suitcase more?

**Passenger:** \_\_\_\_\_ .

## Exercise 4 | Role Play (Role Play)

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**Directions:** Have a role play with your teacher in the situation below.

(Directions: Have a role play with your teacher in the situation below.)

**Situation:** Your baggage is missing. Go to the baggage claim area and ask the staff to help you find it.  
Your teacher will be the airport officer.

## Exercise 5 | Free Conversation (Free Conversation)

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**Directions:** Take turns with your teacher in answering the questions.

(Directions: Take turns with your teacher in answering the questions.)

1. Do you usually travel with a lot of baggage?
2. Have you had any bad experiences with your baggage at the airport?
3. What would your reaction be if you found out that your baggage was missing?
4. Do you think it's alright to blame the airport personnel for a missing baggage? Why or why not?
5. Do you think airline companies should always be responsible for missing baggage? Why or why not?